

Victor Silva

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EDUCATION

Bachelor of Science, Animation Media

Florida International University (FIU)

GPA 3.84/4.0

- Relevant Coursework:
 - 3D Animation (ART-2021C)
 - Introduction to Experimental Video Art (ART-2622C)
 - Digital Imaging (ART-2602C)

April 2025

Miami, FL

Associate of Arts, Computer Arts Animation

Miami Dade College (MDC)

GPA 3.94/4.0

- Honors and Awards
 - American Dream Scholarship
- Relevant Coursework:
 - Drawing (ART-1300C)
 - Figure Drawing (ART-102)
 - 2D Design (ART-1202C)

April 2023

Miami, FL

EXPERIENCE

Omni Lead

Party City

September 2021 – Present

Miami, FL

- Supervised and performed everyday opening and closing procedures according to company policies and procedures.
- Directed all OMNI channel service platforms, including in-store pickup, delivery, and curbside pickup.
- Reviewed customer concerns with daily OMNI order cancellation and refund issues.
- Guided and mentored 8 – 15 employees to achieve high sale quotas.
- Reconciled drawers and prepared bank deposits for daily cash register sales with a 100% accuracy.
- Accelerated weekly freight shipment receiving, by keeping it organized and ready to stock.
- Executed and reported seasonal store updates to corporate and District Manager.

Sales Associate

Party City

March 2021 – September 2021

Miami, FL

- Boosted customer experience of a diverse population from greeting to check out.
- Advised customer with their concerns while choosing alternative items for any out-of-stock merchandise.
- Processed every transaction with 100% accuracy, handling cash, credit cards, and electronic payments.
- Collaborated with a team of 8 – 15 employees to perform tasks including balloon inflation, store recovery, and register sales.
- Educated customers about store policies, services, and seasonal sales.

COMPUTER SKILLS

- Adobe Photoshop
- Adobe Premiere Pro
- Microsoft (PowerPoint, Word)
- Blender
- Procreate
- Clip Studio Paint

LANGUAGE SKILLS

- Spanish (verbal and written)
- English (verbal and written)